

Telephone & Fax Policy

Unless you are calling in relation to a medical emergency, your Doctor will be unable to speak to you whilst consulting with another patient. Our receptionists will pass on a message and the Doctor will return the call when time permits. Requests for prescriptions, referrals or the results from any tests or investigations cannot be given over the phone, unless part of a telehealth consultation with your GP.

We do not accept correspondence by fax. All patient health information needs to be exchanged securely via electronic messaging, such as Medical Objects etc. Please phone us for integration details.